



GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 17/07/2017

Time: 1.30- 1.45 pm




Agenda: To look into the complaint raised by a faculty member about misbehaviour in a class by some students.

Redressal: The Students were cautioned and warned that they cannot continue with such behaviour otherwise strict action would be taken.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. BS Jayarama
3. Dr. Anuradha Ramanna

Signatures of the members:

1. 
2. 
3. 


Principal

M.S. Ramaiah College of Arts, Science & Commerce
MSRIT Post, MSR Nagar
Bangalore 56 0054



RAMAIAH
College of Arts, Science &
Commerce

M S Ramaiah College of Arts, Science and Commerce

Re-accredited 'A' by NAAC, Permanently Affiliated to Bengaluru Central University,
Approved by Government of Karnataka, Approved by AICTE, New Delhi,
Recognized by UGC under 2F & 12B of UGC act 1956

GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 12/08/2017

Time: 3.30-3.45 pm


Agenda: To look into the complaints by Girl Students and Faculty about the lack of Sanitary pads in the Vending Machine

Redressal: The Women Cell Convenor was called and asked into look into the problem asap by calling the Vendor and stocking up on the Sanitary pads

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. Prof BS Jayarama
3. Dr. Anuradha Ramanna

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-2018

Date: 11/09/2017

Time: 3.30-3.45 pm

Agenda:

1. The students represented an effective cleaning of the drinking water resource installed at the college premises at various levels.




Redressal:

1. The redressal was taken into consideration and the committee took it over to the principal and a decision was taken to monitor the cleaning and affectivity of the potability was considered for the Water filter.

Names of the members:

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 28/10/2017

Time: 1.00-1.30 pm



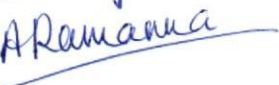
Agenda: A complaint was raised by the science, BBA and MBA students that the benches at the 4th level in various classrooms were very inconvenient and old.

Redressal: The committee discussed with the principal and the redressal was taken for replacing the broken/old benches with new ones.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. Prof BS Jayarama
3. Dr. Anuradha Ramanna

Signatures of the members:

1. 
2.  28/10
3. 



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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 18/11/2017

Time: 11.20-11.30 AM

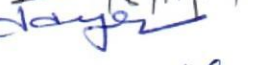

Agenda: The meeting was called to discuss the leaking faucets in the mens' Washrooms.
Complaint was brought by the Male Faculty

Redressal: Mr. Mahesh the Estate incharge was directed to get the plumbers and replace the leaking faucets in the Mens' Washrooms.

Names of the members:

4. Dr. A Nagarathna Principal and Chairperson
5. Prof BS Jayarama
6. Dr. Anuradha Ramanna

Signatures of the members:

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 14 /12 /2017

Time: 4.30 pm- 5 pm




Agenda: A complaint lodged by Mrs Sowmya Prabhu, Assistant Professor, Department of Humanities about the misbehaviour of few students about the loss of watch during examinations.

Redressal: As per the Bangalore University the students were cautioned not to bring watches and any gadgets during the examinations. The complaint was resolved easily on these ground to bring watches was an offence and misbehaviour of the student in this regard. The watch was actually in the custody of another faculty invigilator and the student was on the wrong side of complaint. An apology was given by the student for such a mistake and would never repeat such consequences.

Names of the members:

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2. Prof BS Jayarama
3. Dr.AnuradhaRamanna

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MINUTES OF MEETING – 2017-18

Date: 17/01/2018

Time: 3.30- 3.45 pm

Agenda: The meeting was called to discuss the malfunctioning of taps in the MicroBiology lab. Complaint was brought by Ms. Ramya, Assistant Professor.

Redressal: Mahesh was called and informed to get the plumbers to repair the faulty taps and also to replace them with new ones in case they were not able to repair them.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
2. Prof BS Jayarama
3. Dr. Anuradha Ramanna

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 12/02/2018

Time: 1.20- 1.45 pm

Agenda: The meeting was called to solve the fight that broke out among three students over a petty issue in the B Com Final year Classroom.

Redressal: The students were summoned and their problems discussed and the matter was solved amicably to the satisfaction of all concerned. The Students also undertook that they would not repeat the mistake. It was just a mutual misunderstanding.

Names of the members:

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MINUTES OF MEETING – 2017-18

Date: 23/03/2018

Time: 3.30-3.45pm




Agenda: The students requested for a suggestion in the suggestion box for changes in the timings of internal test conducted in the college.

Redressal: The committee along with the internal test committee and the principal made a decision to conduct an hour of internal tests -- I and II, with the university pattern of questions. It would be conducted during regular class hours than having it centralised unlike earlier which was wasting more of time.

Names of the members:

7. Dr. A Nagarathna Principal and Chairperson
8. Prof BS Jayarama
9. Dr. Anuradha Ramanna

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 10/04/2018

Time: 2.30-3.00 pm




Agenda: The meeting was called to discuss the complaint made by a B A Student about the loss of a bag in near the library when she had kept it in the shelves in the corridor in front of the library

Redressal: The CCTV Footage was scanned for the evidence of the supposed theft but nothing conclusive was found. It was later found that her friend had taken the bag for safe keeping until her friend came. As they say all is well that ends well.

Names of the members:

10. Dr. A Nagarathna Principal and Chairperson
11. Prof BS Jayarama
12. Dr. Anuradha Ramanna

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 11 /05/2018

Time: 1.30-1.45pm

Agenda:

The main issue was on the lack of stationaries, binding of records and projects by the UG and PG students of all streams.



Redressal:

The committee discussed with the principal and issue was solved by entrusting all these to Mr.Anthony from the Xerox centre at the institution to make these all possible. The redressal was better resolved and beneficial to all students and Mr.Anthony made it with a better discounted rate too. By this all the steams of students were beneficiaries.

Names of the members:

1. Dr. A Nagarathna Principal and Chairperson
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3. Dr.AnuradhaRamanna

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GRIEVANCE REDRESSAL CELL

MINUTES OF MEETING – 2017-18

Date: 16/06/2018

Time: 3.30-3.45 pm

Agenda: To discuss the issue relating to the issue of reference books to the PG Students of Science Streams which the students were borrowing over and over again. This has caused inconvenience to the other students who want to borrow them but do not have access to them.

Redressal: The Librarians Mr. Bientoor and Ms.Chitrakala were directed to ensure that access for borrowing rare and important reference books were limited to one or two weeks at the most and everyone had access to them for their studies and projects.

Names of the members:

4. Dr. A Nagarathna Principal and Chairperson
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