



INTERNAL QUALITY ASSURANCE CELL(IQAC)

Student Satisfaction Survey (SSS) 2020-21

Student Satisfaction Survey (SSS) is one of the mandatory requirements for maintaining the quality in the institution as set by National Assessment and Accreditation Council (NAAC). The Prime focus of Student Satisfaction Survey is on Teaching Learning Evaluation. The survey assists the educational institutions to define the success of the most important aspect of education- teaching and learning.

Internal Quality Assurance Cell of M S Ramaiah college of Arts, Science and Commerce has conducted Student Satisfaction Survey (SSS) by designing questionnaire where students can answer the questions and also they can give feedback on Infrastructure and also about the institution. The feedback collected from students is definitely useful for the streamlining the services offered to students. The results of this survey helps the institution to meet the student's expectations which in turn improve the quality of the institution.

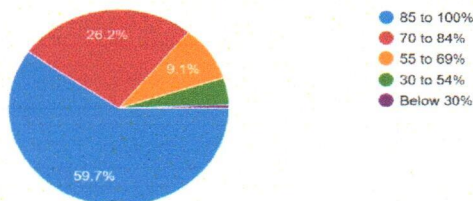
**Analysis report**

The analysis includes the syllabus coverage, teacher preparation for the class, teacher communication, teacher performance in the class and so on. The final analysis report is presented below on the form of Pie chart for each question.

- Nearly 85% of the students reviewed the almost 85% of syllabus was covered in the class.
- 90% of the students reviewed the preparation is satisfactory towards the teacher preparedness.

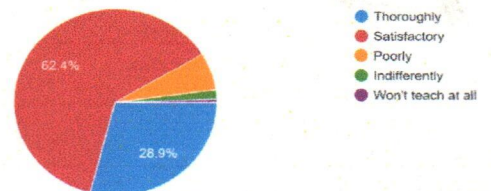
How much of the syllabus was covered in the class?

1,874 responses



How well did the Teachers prepare for the Classes?

1,874 responses



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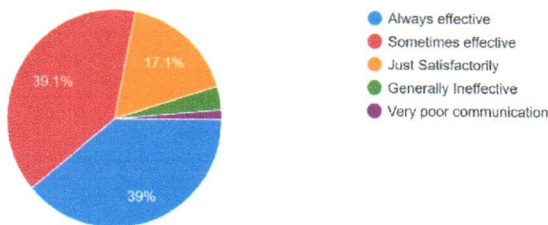
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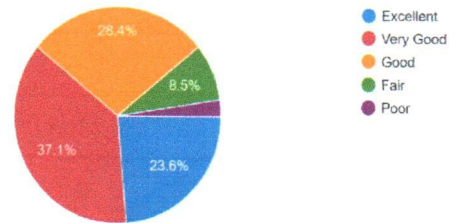
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- The teacher approach towards teaching is rated good (88%).
- The teacher ability in communication with students and in subject also got good rating (80%)

How well were the Teachers able to communicate?  
1,874 responses

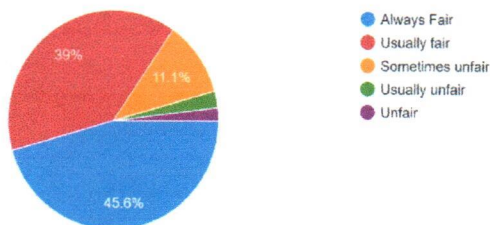


The Teacher's approach to teaching can best be described as  
1,874 responses

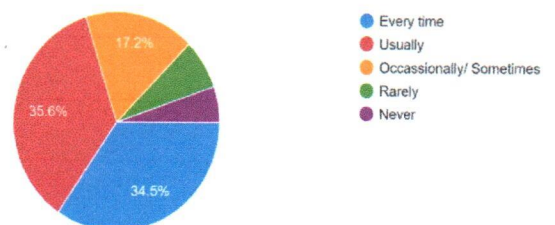


- The most important key question is Internal assessment test and assignments, where 85% of the students agreed about the fairness.
- About 70% rated the performance of the assignments were discussed often.

Fairness of the Internal Evaluation process by the Teacher.  
1,874 responses

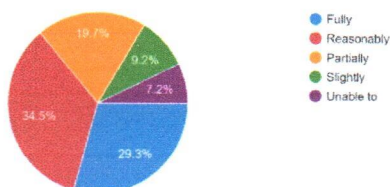


Was your performance in assignments discussed with you?  
1,874 responses

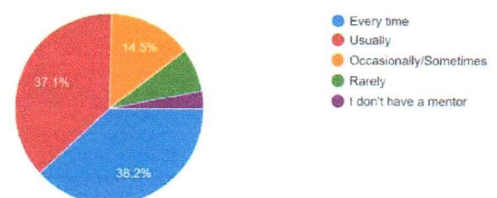


- The teacher ability in identifying the strength and encouraging students by providing right challenges is rated by 65% of the students.
- 76% of the students agreed that the mentors have taken the necessary action during their period in the Institution.

The Teachers identify your strength and encourage you with providing right level of challenges.  
1,874 responses



Your Mentor does a necessary follow-up with an assigned task to you  
1,874 responses

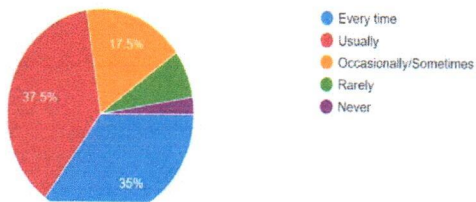


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- 72% of students reviewed that the teachers informed about the course outcomes and programme outcomes.
- 67% of students agreed that the Institute make effective effort in continuous quality improvement of teaching-learning process.

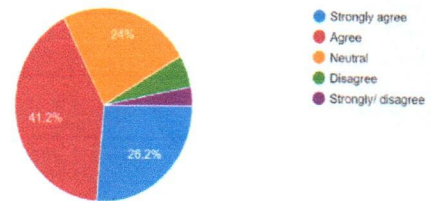
Teachers inform you about your expected competencies, course outcomes and programme outcomes

1,874 responses



The Institute makes effort to engage students in the Monitoring, review and continuous quality improvement of the teaching learning process.

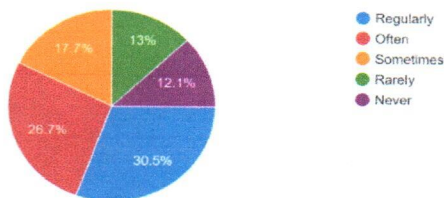
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- Regarding Internship and field visits 60% students agreed with positive feedback.
- 70% of students reviewed that the institute provides multiple opportunities to learn and grow.

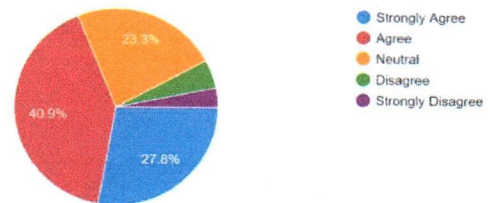
The Institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

1,874 responses



The Institution provides multiple opportunities to learn and grow.

1,874 responses

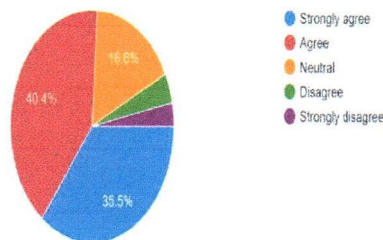


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- Almost 75% of students agreed the teachers encouraged them to participate in extracurricular activities
- Many of them agreed about the teachers made efforts to inculcate soft skills, life skills and employability skills to work outside.

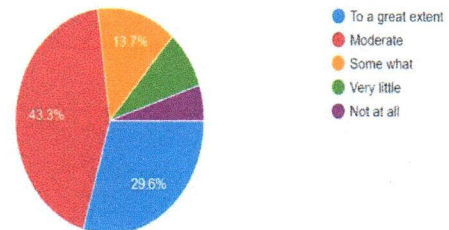
Teachers encourage you to participate in extracurricular activities.

1,874 responses



Efforts are made by the Institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

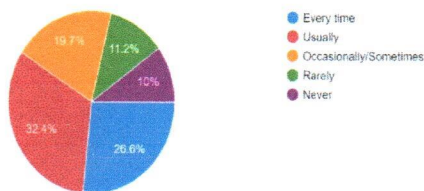
1,874 responses



- Almost 75% of students agreed that the teachers were able to identify their weakness and helped them to overcome it.
- 70% of students reviewed that the teachers/Institute provided experimental and enhanced learning.

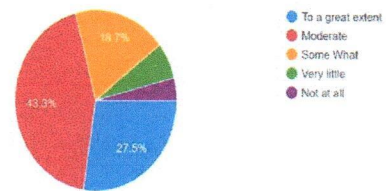
Teachers are able to identify your weakness and help you to overcome them.

1,874 responses



The Institute/ Teachers use student centric, such as experimental learning, participative learning and problem solv...ies for enhancing learning experience.

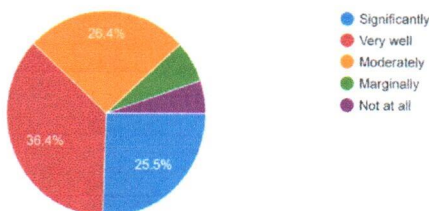
1,874 responses



70 % of students agreed with the Teaching-Learning process of the Institution and the overall quality of the institute is very good.

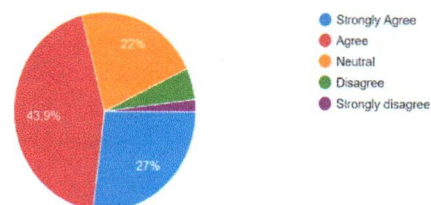
The Teaching and Mentoring process in your Institute facilitates you in cognitive, social and emotionally growth.

1,874 responses



The Overall Quality of Teaching-Learning process in your Institute is very good.

1,874 responses



### **Observations;**

1. A high percentage (90%) of student's complete satisfaction over the quality of the Syllabus covered and the preparedness of the teacher of the of the Institution.
2. Students have expressed overall satisfaction regarding the syllabus completion and laboratory experiments, preparedness of the teachers and communications with the students
3. Students have appreciated the teacher's attitude towards teaching and fairness in evaluation.
4. Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey.
5. The students have expressed that the college also provides good environment for emotional growth of students.
6. The students have expressed satisfaction regarding the mentorship programme, skill development programme run by the college.
7. Students appreciated teaching and implementation of learning outcome based curriculum which includes continuous evaluation and assessment of students throughout the semester.

### **Outcome;**

The IQAC and the institution gives utmost importance to the findings of student satisfaction survey as the students feel happy as they are involved in the Institutional growth. The overall analysis report helps the Institution to provide even better quality of education to the society.

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